



OpenScape Business S in cloud deployments

An easy deployable state-of-the-art unified communications solution for your datacenter and cloud deployments.



The next level communication system

Take your business to the next level with the OpenScape Business S in cloud deployments for up to 1,000 users. This software-based solution brings greater flexibility, mobility and workforce productivity for small to medium business and decreases costs for hardware and field services.

Move your OpenScape Business UC solutions into datacenter and cloud deployments. Experience the new high flexibility of modern communication systems.

A simple solution for great results
All the benefits of a state-of-the-art communication system in a single and high flexible cloud solution.

OpenScape Business S provides voice and conference services, voice mail, messaging, mobility, presence functionality, multi-media contact center and much more. Mobility apps for remote workers and home office users delivering independent mobility and collaboration from anywhere, regardless of device, location or network.

Due to fully compatibility to existing Unify UC solutions, OpenScape Business S preserves all your capital investments.

While separated virtualized system instances within cloud solutions demand for the highest customer privacy standards, open interfaces guarantee the connectivity to many common applications. Overall OpenScape S can be easily deployed into your datacenter or cloud environment.

The OpenScape Business S is an advanced and high-quality UC solution for small to medium enterprises with the ability to preserve investments and deliver a high flexible communication system for future challenges.

For further information about our OpenScape Business portfolio contact your preferred Unify Partner or visit unify.com

Welcome to the Cloud

Today's challenges require new solutions in almost every business. Especially flexibility and efficiency are some of the most important qualities for forward-looking companies. For those proceeding companies cloud solutions are the perfect approach for a future-leading business strategy. This applies even more for your existing telephony system – particularly because your communications solution is your gateway to the fast moving IT market.

Cloud solutions provide a lot of benefits. Starting with essential cost-saving, higher flexibility and scalability on resources and locations – cloud deployment models are the right solution for modern business issues.

Lower your cost due to the cloud

A compact and highly available secure communication system needs more than just a server and its necessary power.

Technical and physical security against destruction, manipulations and espionage, fire protection, emergency power supply, air conditioning and the support of the system environment such as operating systems, server systems and backup systems - all done by specialists – increases costs unexpectedly. Also the needed space for the system and its components (as seen above) are often disregarded costs.

The cloud consolidates all these costs of service within a central and highly specialized cloud provider. The provider concentrates the necessary knowledge and building requirements in one location. This enables the provider to decrease the cost of its entire customers which are generated by their server systems.

In addition, the cloud brings up a new level of flexibility and availability. Growing workload and new requirements to the communication systems assume new IT capacities and with these new investments. The cloud brings up a permanent availability of free capacities without the need of high investments.

Furthermore, the cloud provider can shift the complete communication system immediately if parts of the hardware are damaged. Companies with their own local system would need to restart important components and to switch them while the system is down.

And if your company becomes too big for your current offices the OpenScape Business S moves seamlessly into your new rooms while it is reachable the whole time. Not even one packing case is necessary!

All your employees are always connected to your very own UC system via internet wherever they are. Home office has never been this simple.

All benefits of a cloud solution

- Lower costs due to specialized provider and less hardware
- Less need of IT stuff
- High flexible IT resources and all-time up-to-date infrastructures
- Resilience and high physical safety for your cloud solutions
- Seamless moving of server infrastructures

OpenScape Business S – your perfect UC solution!

OpenScape Business is one of the most extensive unified communication solutions on the market. The OpenScape Business S brings it to your cloud and makes it even more flexible, manageable and resilience. And over all it lowers your costs for telephony infrastructures and service while saving your preceded investments.

Complete telephony system

In contrast to many competitors our OpenScape Business S solution is an unrestricted on-premise version of our OpenScape Business portfolio. That means that you can use all UC features including all familiar devices, mobility features, Contact Centers, Web Collaboration and interfaces on your cloud system as you can use on any other OpenScape Business too. Your provider gets the complete software of our OpenScape Business to install it on its servers as we do it on our hardware models.

Easy deployment

After choosing OpenScape Business S we will give an OVA installation file to speed up installation in your datacenter of choice. Your IT department starts the OVA file on a VMWare or Hyper-V virtual machine – done. Your OpenScape Business is reachable by its basic settings and can be configured for your individual needs.

Manage, Script, Deploy

Setup IP parameter and Interfaces and deploy reseller remote, access and Remote Service Link just by scripting. Manage your System, Software and Updates fast and efficient due to OpenScape Business Service Interfaces for Cloud Data Center.

Your very own cloud

Even though your OpenScape Business is located in a datacenter environment all your business information can be located anywhere else. The OpenDirectory Service (ODS) enables the connection between your OpenScape Business Clients and several databases. Integrate your OSBiz Directories, SQL Databases or ODBC able applications such as Oracle, SAP R4 / ERP, MS Access & Excel and many more.

Instances and All-Device-Support

To realize the highest privacy standards within cloud environments your cloud provider separates each customer to its own OpenScape Business instance which can also be multiple. Via IP VPN or MPLS the customer connects its locations to its UC cloud. Devices without IP support become integrated via a local gateway (X1, X3, X5, X8). The local OpenScape Business enables a PSTN connection too.

Stay connected due to Failover

In case of issues with your OpenScape Business S all your devices connect fully automatically to your local Gateway (as seen above) if selected.

Virtualized OpenScape Businesses restart fully automatically and almost immediately at another available physical infrastructure if there are any issues with the server.

Secure mobility with Device@Home

For all teleworkers Device@Home is the best way to get secure access to the office wherever they are. Accept calls into your office from your system device, smartphone or tablet. No need for VPN – TLS Signaling is the simple solution for uncomplicated communication.

Unify offers with its OpenScape Business a fully UC solution for the cloud and fulfills it benefits with an easy deployment, a wide range of interfaces, instances and failover.

OpenScape Business meets Circuit

Circuit is a leading-edge team collaboration cloud service, merging communication services like voice, video and screen share with document and business event collaboration. It's natural conversations. It's moments of insight. It's all of us, working together. Circuit's simplicity takes collaborating to a new level. The intuitive user interface provides a more natural and social collaboration experience that is the same on all Circuit devices—from Chrome web browser, iPhone®, iPad® or Android™. More information on www.circuit.com.

Online collaboration keeps everyone on the same page. Whether you've shared text, images or important documents, Circuit keeps it all together in one place.

One tool with one view

Participate in private one-to-one, group, or company-wide conversations, where all content and communications is shared in an ongoing, free flowing and continuous conversation stream.

Social collaboration

Voice and video collaboration are just a click away. Circuit brings teams together more productively and efficiently.

Natural user experience

Circuit's simplicity takes collaborating to a new level. The intuitive user interface provides a more natural and social collaboration experience that is the same on all Circuit devices—from Chrome web browser, iPhone®, iPad® or Android™.

Powerful and contextual search

With Circuit, all content is easy to find. The ability to search and filter by search terms and people, enables you to quickly find the things they need, whenever they need them.

Content storage and history

Circuit provides instantaneous access to files and information shared over time. Everything stays within the context of the conversation, keeping everything that is relevant together in one place.

On Android and iOS

On the road? Now you can enjoy the same level of mobile collaboration from your Android as you do from your laptop. Access all your conversations, chats, and documents. Furthermore, participate in video collaboration any time you want to. Wherever you are, everything's in one place and everything's easy in Circuit.

Requirements for OpenScape Business S

- Linux server with SLES 11 SP3/SP4 64 bit
- Microsoft Hyper-V or VMWare vSphere
- Dual-core processor 2.0GHz per core
- 2 GB RAM (4 GB recommended)
- Hard disk (200GB recommended)
- Screen resolution: min 1024x768
- Server is running on OpenScape Business Software only (excluding virus scanners)

A RAM of minimal 4 GB is necessary for:

- Convert Fax to PDF
- OpenScape Contact Multimedia Center
- More than 100 users

Please notice that Unify does not provide OpenScape Business cloud environments. We will support your preferred cloud provider to setup and service your OpenScape Business UC cloud solution.

Choose the difference

The OpenScape Business S Cloud offers:

- Full on-premise UC datacenter solution for fast changing businesses
- Quick and easy deployment into the cloud by just using the installation file
- Service interfaces and scripting support for easy management
- OpenDirectory Service for SQL databases and ODBC applications
- (Multi) instances for better privacy and flexible customer needs
- Certified and tested solution for many Internet Telephony Service Providers (ITSP) globally
- Support for IP, FXS, FXO, BRI and PRI via local Gateway
- Rich security features such as SRTP, TLS secure your in-system communication
- Survivability via Gateway will keep you connected 24/365
- Running on industry standard hardware with Linux OS
- Support virtualization with Microsoft Hyper-V or VMware vSphere

OpenScape Business S is an inimitable cloud solution for state-of-the-art UC systems. Choose the difference and reach a new level of flexibility and efficiency.

OpenScape Business offerings?

OpenScape Business S is available in two purchase models, either on a permanent Capex based model or as a “pay per use” Opex subscription offering. This allows companies to scale the complete communications solution to their specific needs – and this as quickly as possible. Get the OpenScape Business S Software as well as the needed licenses from your preferred Unify Partner.

About Unify

Unify is one of the world's leading communications software and services brands, providing integrated communications and collaboration solutions worldwide. Our customers range in size from 5 employees to 500,000+ employees. Our solutions unify multiple voice, video and data networks, connected devices and applications into one easy-to-use platform that allows teams to collaborate effectively and efficiently – anytime, anywhere. The result is a transformation of how the enterprise communicates and collaborates that amplifies collective effort, energizes the business, improves employee satisfaction and enhances business performance. Unify has a strong heritage of product reliability, innovation, open standards and security. Our OpenScape and Circuit communications solutions provide a seamless and efficient collaboration experience – on any device. Together, the group's global team of UCC experts and service professionals set the standard for a rich communications and collaboration experience that empowers teams to deliver better results. Unify is an Atos company.

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